

# A food manufacturer's supply chain was collapsing. In <6 months, we made it 35% more reliable, 10% cheaper. How?



## RESULTS

- Improved supply chain capacity with ongoing strategic insight.
- Total \$80,000 (10%) saved on freight in 6 months with audit savings of \$24,000 over the same period.
- On-time performance increase of 35%, from 55% to >90%.

## SUMMARY

A food manufacturer's supply chain was on the ropes after an ill-equipped 3PL mismanaged their freight operation. IL2000 trained their staff in supply chain management, designed reporting tools that saved the company 10% on freight costs and improved on-time delivery by over 30%.

## CLIENT

A food ingredient manufacturer.

## CHALLENGE

Introducing robust supply chain thought partnership to company decision-making.

## APPROACH

Supply chain management training, carrier selection methodology upgrade, enhanced business intelligence, end-to-end supply chain enhancement.

## PAIN POINTS & SOLUTIONS

### PRODUCTIVE 3PL PARTNERSHIP BUILT

Poor communication from a previous 3PL created a critical logistics knowledge gap. The company was aware of its supply chain problems but lacked guidance and insight on how to fix it.



IL2000 designed and implemented a customized supply chain training process that also paved the way for a robust flow of knowledge between both companies.

### CARRIER SELECTION AND MANAGEMENT OVERHAULED

Our client's shipment pricing system was broken and built on an outmoded pre-COVID 19 pandemic methodology. Shipments were expensive and extremely unreliable.



IL2000 equipped the company's logistics team with more accurate data and customized reports geared to improving visibility and decision-making. We also radically reworked our client's carrier selection methodology and workflow.

### ON-TIME DELIVERY PERFORMANCE RESCUED

The company's reputation for food delivery reliability had reached a critical low. On-time delivery performance dipped to well below the industry average.



IL2000 introduced accurate shipment timeframes and carrier performance metrics. These quantified our client's supply chain and allowed better forward planning. Enhanced BI revealed opportunities for significantly accelerated delivery times.